

## Queensland Government concession information and contact details

The Queensland Government provides a range of concessions to eligible concession card holders. These concessions help you save on your household costs, energy, medical, travel and leisure costs.

This information sheet highlights some of the principal concessions. Further information is available at [www.qld.gov.au/concessions](http://www.qld.gov.au/concessions)

The information was correct at the time of printing and is subject to change. Please check the website for the most up-to-date information.

### Household concessions *(PCC & Gold Card)*

#### Pensioner Rate Subsidy:

- **\$200 per annum (maximum)**
- To apply for the subsidy, contact your local council whose contact details appear on your rates notice.

#### South East Queensland Water Subsidy:

- **\$120 per annum (maximum)**
- To apply for the subsidy (if you reside in the South East Queensland water grid area), contact your local water distributor-retailer or council whose contact details appear on your water account.

### Energy concessions

#### Electricity rebate: *(PCC, HCC, Gold Card, Seniors, ImmiCard)*

- **\$340.85 (GST inclusive) per annum (maximum)**
- To apply for the rebate, contact your energy retailer whose contact details appear on your energy account.

#### Reticulated natural gas rebate: *(PCC, Gold Card, Seniors)*

- **\$74.92 (GST inclusive) per annum (maximum)**
- To apply for the rebate, contact your energy retailer whose contact details appear on your energy account.

#### Electricity Life Support *(PCC, HCC, Seniors)* or Medical Cooling/Heating Electricity concession: *(PCC & HCC)*

- These concessions assist seriously ill people who use life support equipment (home based oxygen concentrator or kidney dialysis machine) or medically required air conditioning – conditions apply.
- For more information, contact **13 QGOV (13 74 68)**.

### Medical concessions *(PCC, Gold Card, Seniors)*

#### Spectacle Supply Scheme:

- Provides a range of free basic prescription spectacles – once every 2 years.
- For more information, contact Spectacle Supply Scheme on **1300 443 570**.
- A list of approved dispensing agents available at [www.health.qld.gov.au/mass/prescribe/spectacles](http://www.health.qld.gov.au/mass/prescribe/spectacles)

#### Dental (Oral Health Scheme):

- Free dental treatment, including the provision of dentures, is available at public dental clinics and hospitals.
- List of clinics and contact details are available at [www.health.qld.gov.au/oralhealth/services/dental\\_clinics](http://www.health.qld.gov.au/oralhealth/services/dental_clinics)

#### Medical Aids Subsidy Scheme:

- Provides funding for a range of aids and equipment.
- For more information, visit [www.health.qld.gov.au/mass](http://www.health.qld.gov.au/mass) or call Medical Aids Subsidy Scheme on **(07) 3136 3636** or **1300 443 570 (toll free)**.

#### Patient Travel Subsidy Scheme:

- Provides financial assistance to eligible patients to access specialist medical services not available locally. Assists with (does not cover full costs) travel and accommodation costs only, including mileage if using private motor vehicle.
- For more information, contact Queensland Health on **13 HEALTH (13 43 25 84)**.

### Transport concessions *(PCC, DVA Gold/White Card, Seniors, HCC, ImmiCard, Youth Allowance/JobSeeker)*

#### TransLink bus, ferry and train travel:

- A 50 per cent concession is available on the normal adult fare on public transport services.
- For more information, visit [www.translink.com.au/tickets-and-fares/concessions](http://www.translink.com.au/tickets-and-fares/concessions), call TransLink on **13 12 30** or contact your local transport operator.

#### Long distance train travel concession:

- Reduced (concessional) fares are available on Traveltrain long distance services.
- Rail vouchers (free travel) for specific pension types on intrastate rail travel.
- For more information, contact Queensland Rail on **1300 131 722**.

### Interstate public transport:

- Public transport concessions that apply to residents also apply to visiting pensioners and seniors when travelling in other states and territories.
- For more information, contact the relevant interstate public transport agency.

### Motor vehicle registration: *(PCC, Gold Card, Seniors)*

- A 50 per cent reduction on the registration fee component of the total registration amount payable is available for motorbikes, motor vehicles and motorised caravans.
- Available on one vehicle, registered in the owner's name for private use only.
- You can only claim one concession per couple.
- For more information, contact Department of Transport and Main Roads on **13 23 80** or **www.qld.gov.au/transport/registration/fees/concession**

### Taxi Subsidy Scheme *(For persons with disabilities)*

- Subsidised taxi travel – half of the total fare, up to a maximum of \$25 per trip. Membership lasts for a maximum of 5 years.
- For more information, contact Department of Transport and Main Roads on **1300 134 755**.

### Leisure savings

#### Recreational freshwater fishing permit:

- A discount is available on a Stocked Impoundment Permit.
- For more information, contact Department of Agriculture and Fisheries on **13 25 23** or visit **www.qld.gov.au/recreation/activities/boat-fishing/rec-fishing/dams**

#### National parks:

- A concession for entry fees and some services (e.g. guided tours) at some Queensland National Parks.
- For more information, visit **www.parks.des.qld.gov.au** or call **13 QGOV (13 74 68)**

#### Museums and art galleries:

- Concessions are available on the admission price and/or some major exhibitions through the Queensland Museum Network and the Queensland Art Gallery and Gallery of Modern Art (GOMA), South Bank.

- For more information about the Queensland Museum Network, visit **www.qm.qld.gov.au** or phone **(07) 3840 7555**.
- For more information about the Queensland Art Gallery and GOMA visit **www.qagoma.qld.gov.au** or phone **(07) 3840 7303**.

### Other important contact details

**Centrelink – Seniors Services.....13 23 00**

**Centrelink – Disability, sickness & carers.....13 27 17**

**Department of Veterans' Affairs.....1800 555 254**

**Elder Abuse Helpline.....1300 651 192**

**Legal Aid Queensland.....1300 651 188**

**National Disability Insurance Scheme (NDIS).....1800 800 110**

**National Information Centre on Retirement Investments Inc (NICRI).....1800 020 110**

**Queensland Meals on Wheels..1300 909 790**  
**www.qmow.org**

**Seniors Enquiry Line.....1300 135 500**

**Vision Impairment Travel Pass.....13 12 30**

**Volunteering Qld.....(07) 3002 7600**  
**www.volunteeringqld.org.au**

For further information regarding concessions, please call **13 QGOV (13 74 68)** or visit **www.qld.gov.au/concessions**